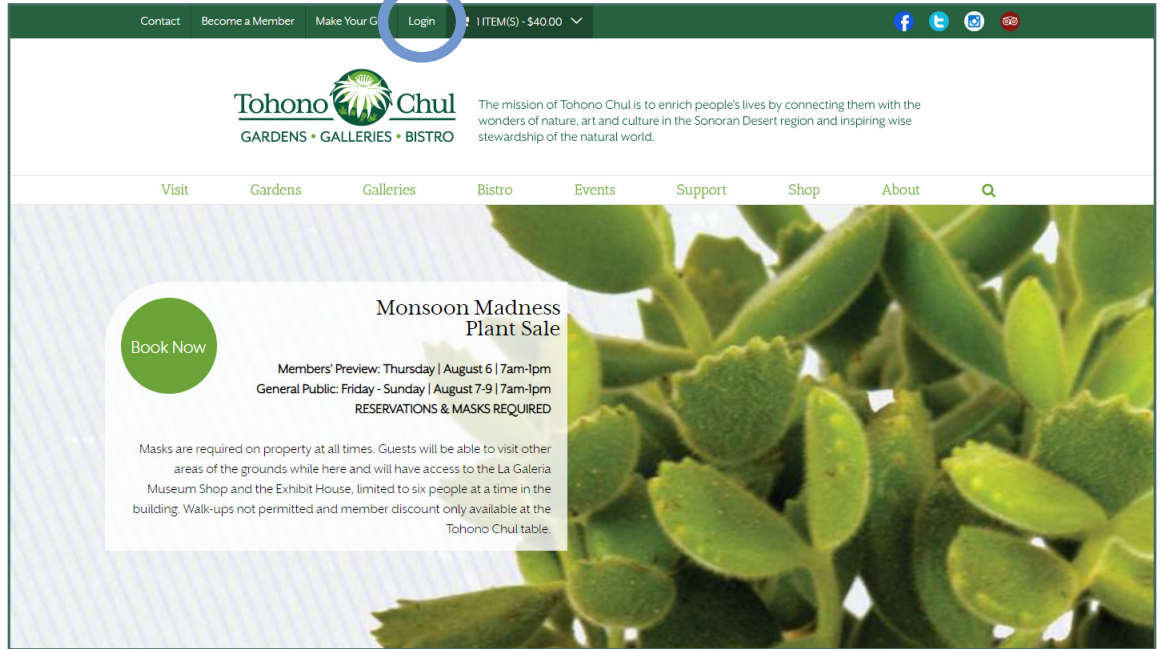


HOW TO RECEIVE YOUR FREE ADMISSION BENEFITS AS A CURRENT TOHONO CHUL MEMBER!

Step 1:

Go to tohonochul.org and click on the “Login” button at the top of the homepage in the green bar section.



My Account

Login

Username or email address*

Password*

Remember me

[Lost your password?](#)

Step 2:

- A) Sign up for a new account
- B) If you have already created an account just login
- C) If you have an account and forgot your password, reset it here

Step 3:

Visit the events calendar (tohonochul.org/events) to select a date and time for general admission.

*Hours of operation until September 30, 2020:
Thursday – Sunday /
7am-2pm*

13	14	15
7:00 AM General Admission	7:00 AM General Admission	7:00 AM General Admission
7:30 AM General Admission	7:30 AM General Admission	7:30 AM General Admission
8:00 AM General Admission	8:00 AM General Admission	8:00 AM General Admission
8:30 AM General Admission	8:30 AM General Admission	8:30 AM General Admission

A

You have 5 Tickets for this Event. [View your Tickets](#)

Tickets		
Member Ticket	\$ 0.00 25 available	- 0 +
Non-Member Ticket	\$ 0.00 25 available	- 0 +
Senior/Militar/Student Ticket	\$ 0.00 25 available	- 0 +
Child Age 5-12 Ticket	\$ 0.00 25 available	- 0 +
Child Under Age 5 Ticket	\$ 0.00 25 available	- 0 +

[GET TICKETS](#)

B

Tickets		
Member Ticket	\$ 15.00 30 available	- 0 +
Non-Member Ticket	\$ 15.00 30 available	- 0 +
Senior/Militar/Student Ticket	\$ 13.00 30 available	- 0 +
Child Age 5-12 Ticket	\$ 6.00 30 available	- 0 +
Child Under Age 5 Ticket	\$ 0.00 30 available	- 0 +

[GET TICKETS](#)

C

My Account

Hello **Michelle Armstrong** (not Michelle Armstrong? [Sign Out](#))

- [Dashboard](#)
- [Orders](#)
- [Memberships](#)
- [Addresses](#)
- [Account details](#)
- [Bookings](#)
- [Logout](#)

Plan	Start	Expires	Status
Family Dual	July 27, 2020	July 27, 2020	Expired

Step 4:

Select a date and time. If your membership is current, there should be NO prices associated with the tickets. See Example A. Reserve the appropriate amount of tickets and click on the “Get Tickets” button.



This is where you will add guests (non-members) to the reservation if you should wish to use your guest passes. Please bring the guest passes with you to your reservation and present to the admission window.

If you have not logged in to the website, you will see prices listed. See Example B.

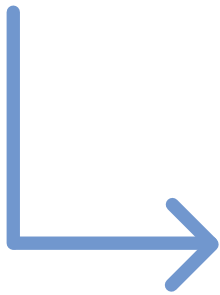
If you have logged in and still see prices listed, your membership may be expired. See Example C. To view your membership status and expiration date check here: <https://tohonochul.org/my-account/members-area/>

Your order

[< Return to cart](#)

Product	Total
 Member Ticket × 2	\$0.00
 Senior/Military/Student Ticket × 2	\$0.00
Subtotal	\$0.00
Tax	\$0.00
Total	\$0.00

[PLACE ORDER](#)



Step 5:

Once you have clicked on “Get Tickets”, you will be taken to a new page with your itemized shopping cart to complete the reservation.

If you are a current member and properly signed in, your total should reflect \$0.

Step 6:

Click on the “Place Order” button. It is that easy! You should receive an email confirmation shortly with all your reservation information.

Ticket Redemption:

To limit contact with staff and guests, all you must do is tell the admissions window the name of the reservation and how many in the party and we will check you into our system. No need to print out the ticket(s) or provide us your phone to scan the ticket(s).

THANK YOU!

Thank you for taking the time to create an account and reserve spaces online. These measures will help to keep you and our staff safe during this time and please know we appreciate your patience and support.

Below are some additional safety measures we are taking once you arrive at the gardens.

- Limiting the number of reservations per hour
- Limiting the number of guests in the Museum Shops and the Exhibit House at any given time
- Hand sanitizer stations throughout the gardens
- Only the hands-free water bottle refill stations are available
- Masks required by staff and guests
- The (2) public restrooms available are cleaned every hour
- One-way traffic to aid social distancing
- Sneeze guards at Admissions and the Museum Shops
- Temperature checks for employees and volunteers on duty